

# Important information for customers who have booked Rail&Fly with an airline

## Rail&Fly Validity

- Rail&Fly documents to the German airport are valid at the day of your flight departure and the day before. Rail&Fly documents from the German airport are valid at the day of arrival and the day after.
- Travel on any DB train and IC Bus (seat reservation required at an extra charge) at any time on your day of travel. Valid on journeys to Amsterdam airport and Zurich airport including NS (Dutch railways) and SBB (Switzerland national railways) services.
- Not valid on chartered/special services and services operated by regional transport authorities with non-DB tariffs (please mind the annotations when searching for connections).

## Airport connections

Travel times listed on your travel documents are not related to real train connections. Please, therefore, ensure that you have selected your specific connections in advance. We recommend you choose a connection that allows you to arrive at the airport two hours before your check in counter closes. Deutsche Bahn is not liable for missed flights related to delayed trains.

## Documents required on your train journey

Please note that your electronic airline ticket does not suffice for ticket inspection on board the train. Mandatory documents are:

- Rail&Fly Boarding Pass
- Flight itinerary (available where you booked your airline ticket)
- Official photo ID and/or passport

## Rail&Fly boarding pass collection

Rail&Fly boarding passes become available 72 hours prior to your departure. You can **print out** your Rail&Fly boarding pass at home or save it on your smartphone as a **mobile ticket**.

- Go to [www.rail-checkin.com](http://www.rail-checkin.com)
- Enter your name as well as your flight ticket number or PNR locator (flight booking code)
- Check your travel information
- Select your preferred train ticket type

## Unused train tickets

Change and cancellation options are limited from the moment you retrieve a Rail&Fly boarding pass. Please contact the organisation that issued your airline ticket for more information.

We at Deutsche Bahn wish you a pleasant journey!

For further questions, please contact your airline directly.