Thank you for booking at www.bahn.com!

Please note the following information about your online ticket:

Please print out your online ticket on white DIN A4 paper.
Make sure that images are displayed when printing out your online ticket.

Your ticket is valid for you yourself and must be shown together with one of the following:
a German ID card or passport, an ID card or passport valid for travel to Germany, an electronic
residence permit issued by Germany, or your BahnCard.

Your online ticket is only valid for the route stated under „Fahrkarte“ at the top. „Ihre Reiseverbindung“
may contain further travel information (e.g. by bus) for which a separate ticket will be needed.

If your online ticket also states +City after the station name, you are entitled to use local public transport
free of charge in the city area to or from the station on the travel dates shown on your “Reiseverbindung”
(itinerary). For more information, please visit www.bahn.com/en/city-ticket.

A ticket generally represents a contract of carriage. The contractual carrier in this contract may be one
or more transport companies. Information on passenger rights can be obtained from the train manager,
at sales locations and at www.bahn.de/passengersrights.

If there are any changes to your travel plans, please visit www.bahn.com/refund or a DB Travel Centre
to exchange or cancel your online tickets (depending on the fare). Unfortunately, online tickets cannot
be returned to travel agencies.

The “Reiseplan” (travel plan) provides you with current information on your connection, which may include
arrival times, available services at the station, routes and Call-a-Bike stations. This service is not available
for offers without specific routes, e.g. Länder-Tickets. Your personal travel plan is available at
www.bahn.de/reiseplan-en.

Just before you start your journey, please check any possible timetable changes. Information is available
online (at www.bahn.com, or by mobile at http://m.bahn.de), by phone by calling the DB service number
on (+49 (0)1806 - 99 66 33, 20 ct/call from a German landline, max. 60 ct/call for German mobile phones),
and at the stations.

Please ensure that you stow your luggage on the luggage rack or under your seat. Luggage items
should be no larger than 70 x 50 x 30 cm. For pushchairs and prams, we recommend collapsible models.
For your own safety, aisles, doorways and fire extinguishers must be kept clear.

Information for travellers to the Netherlands:
Many of the larger stations in the Netherlands are fitted with gates that control access to the
platform area. These gates can be opened with the barcode of your online ticket. Simply hold the
barcode over the illuminated surface on your right.

By using "Umwelt-Plus", "BahnCard", a season ticket or travelling as a "bahn.business" customer,
your trip can be made with 100% green power on long distance rail journeys. Go to www.bahn.com
to calculate your personal contribution.

We wish you a pleasant journey.