

Frequently asked questions about Event Tickets

Every successful event is preceded by a successful journey. With the Event Ticket from Deutsche Bahn, participants travel to your event conveniently and comfortably at a fixed price throughout Germany.

What are the events the ticket is designed to cover?

The Event Ticket is a train ticket for a specific event offered at a fixed price. It is for trips relating to business activities, such as visits to trade fairs, conferences, company events and business seminars.

How do I order an Event Ticket as a visitor to an event?

The Event Ticket can be booked via various channels, which are chosen by the organiser. Depending on the type of event, possible sales channels include online bookings via the event web page and telephone bookings.

How do I pay for an Event Ticket as a visitor to an event?

Payment for the Event Ticket is made by credit card, or, following an agreement for special cases, by direct debit.

What are the cancellation terms for DB Sparpreis and DB event ticket saver fares in connection with the Event Ticket?

- **DB Sparpreis:**
When a ticket is booked the refund conditions apply in accordance with DB's terms and conditions of carriage for saver fare tickets (read more [here](#)). In other words, travellers can exchange or cancel a ticket up to one day before its first day of validity for a fee of EUR 19 per ticket.

Exchanges and refunds are not available on or after the first day of validity.

- **DB Event Ticket:**
Travellers can cancel a ticket online by going to www.bahn.de/auftragssuche and entering the order code printed on the ticket. The hotline is available to answer any questions on 01806 99 66 44.

Does the Event Ticket cover trips outside of Germany?

The Event Ticket is only valid in Germany. Please buy a ticket from our range of international offers for sections of your journey in another country (read more [here](#)).

Does the Event Ticket also cover local transport?

The ticket price does not include the use of bus or light rail (e.g. U-Bahn and tram) services within local transport networks.

How long is the Event Ticket valid?

The Event Ticket is valid within the period during which the event is held, or for a maximum of 14 days.

Can I collect bahn.bonus points if I travel using the Event Ticket?

Every time you buy an Event Ticket with a BahnCard or bahn.bonus card, you can collect bonus points and status points. You can convert bonus points into great rewards such as free journeys or upgrades to first class.

Can I use the Event Ticket on every route?

The Event Ticket is valid on all long-distance trains operated by DB AG (ICE, EC/IC) and also on regional and local transport at either end of your train journey. It is also valid on services operated by other rail operators, where the route is served by various rail companies. It is not valid on ferry connections and cannot be used for travel on Thalys services.

Can children up to the age of 14 travel for free with the holder of an Event Ticket?

Children under the age of six always travel for free, and their names do not have to be indicated on a ticket. Children aged six and over cannot travel for free on the Event Ticket as it is an offer for business travellers.

Is travel with Deutsche Bahn and the Event Ticket environmentally friendly?

With Deutsche Bahn's Event Ticket, passengers travel on long-distance trains powered by 100% renewable energy and therefore bring about a sustainable reduction in CO² emissions from travel to an event (read more [here](#)).

Can I use the Event Ticket to start my outward journey from one DB station and take my return journey to a different one?

When booking a ticket via the customer hotline, you can name any stations in Germany served by DB for your outward and return journeys. If booking online, you must select a single start and destination station. Should your destination station change for your return journey, we recommend that you book the outward and return journeys separately when purchasing your Event Ticket.